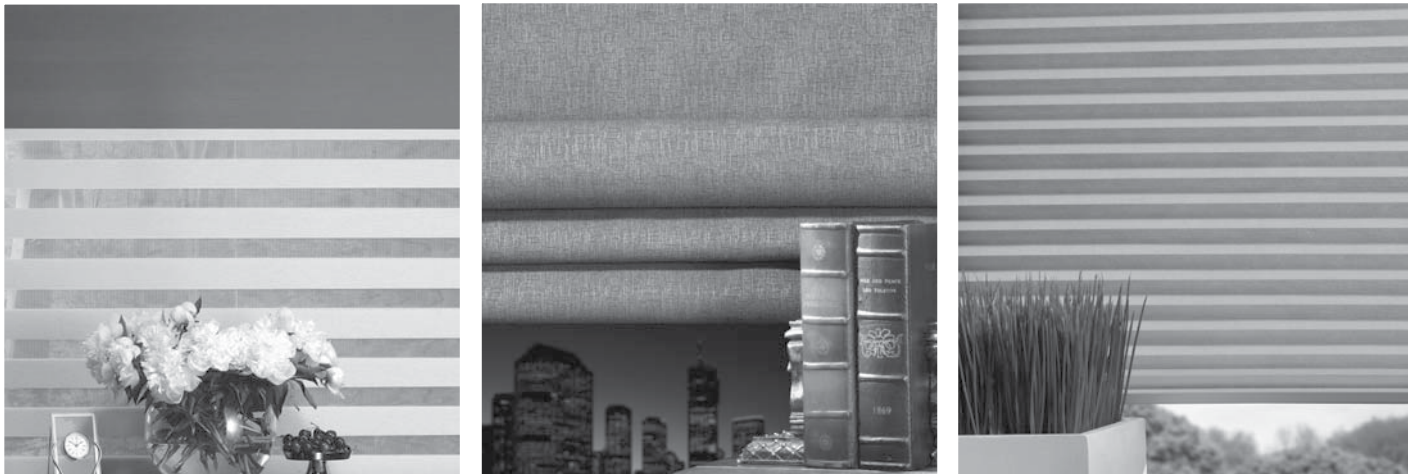


Maxxmar Warranty - Blinds & Shades

Maxxmar™ Window Fashions Warranty for Blinds & Shades



WARRANTY:

The manufacturer Maxxmar™ Window Fashions, warrants all blinds and shades under a Lifetime Limited Warranty (refer to warranty guidelines). This warranty covers and is inclusive against any defects in material and workmanship to the original purchaser of the products. This warranty does not cover any damage caused by or resulting from misuse, abuse, alterations or excessive discoloration due to sunlight or passage of time, humidity, exposure to salty air, change in atmospheric conditions or corrosive materials. This warranty also does not apply to conditions caused by normal wear and tear upon the actual product. Maxxmar is not responsible for the shipping & labour costs, for the measuring and taking down of blinds & shades and/or for the re-installation of the blinds and shades.

HEADRAIL/MANUAL COMPONENTS/BRACKETS:

All moving parts in manually operated products in all blinds and shades are covered by the Lifetime Limited Warranty under normal use as detailed above.

FABRICS/MATERIALS:

Pleated, Cellular, Dual Shades, Roller, Opera Shades, Sunset Shades, Roman and Panel Track: under normal use for a period of five (5) years. This warranty does not cover curling, soiling, scratching, normal fading or loss of colour intensity from use;

Wood and Faux Wood Blinds: under normal use for a period of three (3) years against cracking, peeling, excessive fading, and extreme loss of colour intensity or warping. This warranty does not cover variations in texture, colour grain nor does it cover product installed in areas of high humidity.

GENERAL: In the event of a defect under this warranty, the product purchaser must notify the retailer immediately upon detection of the defect first appearing. The retailer will return the product to the manufacturer to determine whether the defect is covered and once determined, the product will be either repaired or replaced as determined by the manufacturer. If it is not covered under the warranty then the manufacturer will advise the retailer of the cost to repair as well as give options to address the defect.

PRODUCT & CHILD SAFETY:

Comprehensive bilingual warning tags, stickers and installation labels are on all manufactured custom product, which communicates the important safety issues to the consumer (refer to product and child safety). Do not place cribs, children's beds or any furniture near window treatments. Please read installation instructions thoroughly. Install all supplied safety hardware as indicated including, but not limited to cord cleats, tension devices and cord weights and ensure there are not any closed cord loops which are accessible or within reach of children.

CLEANING:

All products can be easily maintained by light dusting with a feather duster, soft cloth, dusting mitt or brush type attachments on vacuums. When cleaning any product with water (exception for wood blinds which should never be cleaned with water), use a lukewarm damp sponge and wipe with light strokes.

Maxxmar Warranty - Vinyl Shutters

Maxxmar™ Warranty for Vinyl Shutters

The Manufacturer, Maxxmar Inc. warrants Vinyl Shutters of the New Era™ Shutter Collection against such defects in materials for the duration of the life of these shutters (25 years). Due to the inherent nature of metals, hardware and hinges are only covered for operation, not finish.

This Lifetime Limited Warranty must be validated by having the attached Registration Certificate filled in by the Original Owner and installer and received by Maxxmar Inc. no later than thirty (30) days after the completed installation. This will ensure that the Original Owner is entitled to this Lifetime Limited Warranty.

Maxxmar's obligations under this warranty shall be limited to, at its option, the repair or replacement of all or any part of the shutters, which Maxxmar determines to be defective under normal wear and tear upon the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, misapplications, fading or discoloration over time, fire, flood, or acts of God. We will not be liable for shipping charges, labour costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, for damage or loss to other property, or injury to persons.

Maxxmar reserves the right to discontinue or change any shutter or shutter component as currently manufactured. If an exact replacement part is not available, Maxxmar has the right to substitute parts of equal quality at its discretion.

This Lifetime Limited Warranty applies only in respect to shutters as interior window coverings. Shutters are intended to provide light control only and may have light lines of varying sizes between louvers. Shutters are neither intended nor guaranteed to provide black out conditions when closed. Louvers should not be left in the closed position or at in the completely open position for extended periods of time. Optimum closure for louvers is in the up position.

This Lifetime Limited Warranty will take effect from the date the installation of the shutters has been completed at the address identified in the attached Registration Certificate. The Registration Certificate must be received no later than thirty (30) days after the date of installation.

This Lifetime Limited Warranty on the frame and panels shall remain in effect only if normal cleaning practices are followed periodically. Vinyl Shutters require little maintenance. However surfaces may become dirty. Normal maintenance requires washing with mild detergent (non abrasive and must not contain ammonia) and water using a soft cloth.

Procedure for Resolution of Lifetime Limited Warranty

The Owner must notify the Dealer/Distributor within thirty (30) days after the defect has first appeared. This notification must contain the following:

- a) Name and address of Owner.
- b) Date of Installation
- c) A brief description of the defect for which the warranty is requested.

If the Dealer/Distributor determines that the defect should be covered by this Limited Warranty, the Owner may, at his or her own expense, arrange for the delivery of the shutters to the Dealer/Distributor and in turn to Maxxmar Inc. for repairs. Upon inspection, Maxxmar will determine whether the defect is covered by the Lifetime Limited Warranty. If the defect is covered by the Lifetime Limited Warranty, the product will be repaired or replaced.

If the defect is not covered by the Lifetime Limited Warranty, Maxxmar will inform the Dealer/Distributor of costs and options related to the defect. Dealer Authorization is required before Maxxmar will repair, modify, or replace a product not covered by the terms of this Lifetime Limited Warranty. Any costs or charges will be charged to the Dealer/Distributor. The Dealer/Distributor will be responsible to collect these charges from the Warranty Holder.

Maxxmar Warranty - Hardwood Shutters

Maxxmar™ Warranty for Hardwood Shutters

The Manufacturer, Maxxmar Inc. warrants Hardwood Shutters of the New Era™ Shutter Collection against such defects in materials for the duration of the life of these shutters (25 years). Due to the inherent nature of metals, hardware and hinges are only covered for operation, not finish.

This Lifetime Limited Warranty must be validated by having the attached Registration Certificate filled in by the Original Owner and installer and received by Maxxmar Inc. no later than thirty (30) days after the completed installation. This will ensure that the Original Owner is entitled to this Lifetime Limited Warranty.

Maxxmar's obligations under this warranty shall be limited to, at its option, the repair or replacement of all or any part of the shutters, which Maxxmar determines to be defective under normal wear and tear upon the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, abuse, misapplications, fading or discolouration over time, fire, flood, or acts of God. We will not be liable for shipping charges, labour costs for measuring, disassembly, removal, reassembly, or reinstallation of this product, for damage or loss to other property, or injury to persons.

Maxxmar reserves the right to discontinue or change any shutter or shutter component as currently manufactured. If an exact replacement part is not available, Maxxmar has the right to substitute parts of equal quality at its discretion.

This Lifetime Limited Warranty applies only in respect to shutters as interior window coverings. Shutters are intended to provide light control only and may have light lines of varying sizes between louvers. Shutters are neither intended nor guaranteed to provide black out conditions when closed. Louvers should not be left in the closed position or at in the completely open position for extended periods of time. Optimum closure for louvers is in the up position.

This Lifetime Limited Warranty will take effect from the date the installation of the shutters has been completed at the address identified in the attached Registration Certificate. The Registration Certificate must be received no later than thirty (30) days after the date of installation.

This Lifetime Limited Warranty on the frame and panels shall remain in effect only if normal cleaning practices are followed periodically. Hardwood Shutters are manufactured to industry standards. Minor imperfections or blemishes not noticeable under ordinary light from a distance of three feet are not considered defects. Warpage of any component that does not exceed 1/32" per foot will not be considered a defect. Wood shutter should not be exposed to humid, wet conditions. Wood shutters should not be exposed to humid or wet conditions as hair line cracks may appear on the shutter along with other imperfections. Also condensation build up in windows in winter months and the subsequent melting also affects wood shutters as again hair line cracks and other imperfections may appear on the shutter.

Procedure for Resolution of Lifetime Limited Warranty

The Owner must notify the Dealer/Distributor within thirty (30) days after the defect has first appeared. This notification must contain the following:

- a) Name and address of Owner.
- b) Date of Installation
- c) A brief description of the defect for which the warranty is requested.

If the Dealer/Distributor determines that the defect should be covered by this Limited Warranty, the Owner may, at his or her own expense, arrange for the delivery of the shutters to the Dealer/Distributor and in turn to Maxxmar Inc. for repairs. Upon inspection, Maxxmar will determine whether the defect is covered by the Lifetime Limited Warranty. If the defect is covered by the Lifetime Limited Warranty, the product will be repaired or replaced.

If the defect is not covered by the Lifetime Limited Warranty, Maxxmar will inform the Dealer/Distributor of costs and options related to the defect. Dealer Authorization is required before Maxxmar will repair, modify, or replace a product not covered by the terms of this Lifetime Limited Warranty. Any costs or charges will be charged to the Dealer/Distributor. The Dealer/Distributor will be responsible to collect these charges from the Warranty Holder.

Maxx Motor Warranty

Maxx Motor Warranty

Maxxmar offers a Limited 5 Year Warranty on all Maxx Motor and controls. Specifically, we warrant Maxx Motor and controls to be free from defects in material and workmanship under normal and proper use for a period of 5 years commencing with date of order. Maxxmar will repair or replace defective equipment which does not conform to this warranty. Maxxmar shall not be liable for any injury, loss or damage, direct or consequential, arising out of, or the inability to use, the equipment